



Privacy Policy & Cookie Policy

Privacy Policy

In accordance with the General Data Protection Regulation (GDPR) (EU) 2016/679 and the Greek law No 4624/2019, SANTOXENIA O.E. (we), as a company operating in the Boat Rental, Boat Cruises, and Sailing Industry, collect and use the information (personal data) that you provide us. This privacy policy explains our obligations and your rights in relation to that information (personal data).

A. Data Information We May Collect and For What Reasons:

We collect the following data:

- Full name
- Email address
- Phone number (optional)
- Names and surnames of all passengers
- Optional text message
- Internet Protocol address (IP address)
- Payment details (processed via Stripe)

We do not collect "sensitive information." We do not collect any personal data provided by children under the age of 18 years old.

B. Legal Grounds for Processing Your Personal Data:

We will only use your personal data when the law allows us to. Most commonly, we will use your personal data in the following circumstances:

- Where we need to perform the contract we are about to enter into or have entered into with you.
- The provision of the services you appoint us for and you wish to receive from us.
- Complying with a statutory obligation, such as returning prepayment, managing your claims, etc.
- Safeguarding and protecting the legitimate interests of yours as well as ours.

C. Share Information - Transfer to Third-Party Associates:

We share your personal data with the following categories of recipients:

- Governmental authorities, law enforcement agencies, etc.
- Our associates (accountants and insurers).
- Stripe for payment processing.

We declare that we do not sell the information you provide us.

D. Data Controller:

SANTOXENIA O.E., having its registered office in EXO GONIA SANTORINI - CYCLADES (postal code: 84700), email: santoxenia.santorini@gmail.com, tel: +306947568870, website: www.santoxenia.com.

E. Your Rights:

You may have the right to access, update, withdraw, amend, or correct your personal information. You also may have the right to change, restrict, or delete your personal data stored by us. Note, however, that we may not always be able to comply with your request of erasure for specific legal reasons which will be notified to you, if applicable, at the time of your request.

F. Security:

We take all necessary technical and organizational measures to ensure the secure processing of your personal data and to prevent any accidental loss or destruction and any unauthorized and/or illegal access, use, alteration, or disclosure of your data. We also bear no responsibility for payments that take place in other bank accounts as a result of hacking.

G. Data Retention:

We will only keep your personal data for as long as necessary to fulfill the purposes we collected it for, including satisfying any legal, accounting, or reporting requirements.

H. Cookies:

Our website uses cookies for Google Analytics to improve user experience and analyze how the website is used. These are the only cookies we use.

I. To Contact Us for GDPR Issues:

For the purposes of EU law, if you have any questions, requests, or concerns you may contact our Manager for GDPR issues, EMMANOUIL KARAMOLEGKOS, via email at santoxenia.santorini@gmail.com, tel: +306947568870.

Cookie Policy

This Cookie Policy explains how SANTOXENIA O.E. ("we," "us," or "our") uses cookies and similar technologies on our website. By using our website, you consent to the use of cookies in accordance with this policy.

What Are Cookies?

Cookies are small text files that are stored on your device (computer, smartphone, tablet) when you visit a website. They help the website recognize your device and store certain information about your preferences or past actions.

Types of Cookies We Use

1. Google Analytics Cookies:

- **Purpose:** We use Google Analytics cookies to collect information about how visitors use our website. These cookies help us understand the number of visitors, the pages they visit, and their interactions with our site. This information is used to improve our website and provide a better user experience.
- **Data Collected:** Google Analytics cookies collect data in an anonymous form, including but not limited to the number of visitors to the website, where visitors have come to the website from, the system that is used to access our website (e.g. mobile phone, tablet or PC) and the pages they visited.
- **How Long These Cookies Last:** Google Analytics cookies remain on your device for a set period or until you delete them.

Managing and Disabling Cookies

Most web browsers automatically accept cookies, but you can usually modify your browser settings to decline cookies if you prefer. You can also decline our cookies by the pop up window when the page is loading. However, disabling cookies may affect the functionality of our website and your ability to use certain features.

How to Manage Cookies:

- **Google Chrome:** Go to Settings > Privacy and Security > Cookies and other site data.
- **Mozilla Firefox:** Go to Options > Privacy & Security > Cookies and Site Data.
- **Safari:** Go to Preferences > Privacy > Manage Website Data.
- **Microsoft Edge:** Go to Settings > Site permissions > Cookies and site data.

For more detailed information about cookies and how to manage them, visit www.allaboutcookies.org.

Changes to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in our practices or for other operational, legal, or regulatory reasons. We encourage you to review this policy periodically to stay informed about our use of cookies.

Contact Us

If you have any questions or concerns about our use of cookies, please contact us at:

SANTOXENIA O.E.

Address: EXO GONIA SANTORINI - CYCLADES, Postal code: 84700

Email: santoxenia.santorini@gmail.com

Tel: +306947568870

Website: www.santoxenia.com